



Your Work, *Simplified.*

## *Services*

Business Process / Workflow Improvements  
Enterprise Information Management Software  
Systems Integration  
Document Management  
Geographic Information Systems (GIS)  
Business Intelligence / Dashboard Technologies  
Mobile Solutions / Remote Data Capture (RDC)  
Training / Technical Support  
Hardware Infrastructure Solutions



### ***About EPIC***

EPIC is committed to helping clients build innovative technology systems that support information management and improve child welfare service delivery. EPIC is an approved vendor on the State of Florida Term Contract for IT Consulting Services # 973-561-010-1 and a certified MBE/DBE firm.

For more information about EPIC's child welfare solutions, please visit [www.epicgroupllc.com](http://www.epicgroupllc.com) or email [info@epicgroupllc.com](mailto:info@epicgroupllc.com)

# ***Solutions for Child Welfare***

**At EPIC**, we are driven by our passion to simplify your work. We work diligently to help our clients streamline business processes, eliminate redundancies in data capture and analysis, and assist them in transforming business information into actionable intelligence. In short, our solutions will save you time and money! We put our decades of experience in business process optimization and enterprise software development, into designing powerful yet simple to use solutions for organizations supporting families and protecting children in our communities.

## Transforming child welfare information into intelligent, integrated work flow solutions

EPIC's child welfare management solution smartly streamlines mission critical system of care activities and provides single point access to full life cycle information of your interaction with children and families. Our solution can be configured to meet your specific organizational needs. The following activities are currently supported.

- › Case / child record management
- › Placement / location tracking
- › Submittal and approval of 100/800 and TANF services
- › Tracking of diversion / prevention services provided to families
- › Department of Juvenile Justice (DJJ) involvement tracking
- › Initial case conference scheduling and staffing
- › Foster care providers recruitment and retention
- › Care provider communications and alerts
- › Tracking and display of child alerts
- › Document upload and retrieval

### Unique Solution for Child Welfare

EPIC developed a groundbreaking solution for child welfare organizations with extensive input from expert stakeholders including counselors, placement specialists, administrators, operations staff and IT staff. Our solution offers the following benefits to your organization.

- › Combines interoffice silos into one seamless easy to use system
- › Data is conveniently integrated with SACWIS (FSFN)
- › Case level view allows simultaneous updates and provides family wide perspective
- › GIS map feature supports optimal child placement and efficient decision making
- › Cost and time saving components such as:
  - Diversion / prevention services tracking module
  - Document management
  - Dynamic reporting
  - Purchase of Services (POS) reauthorization
  - Purchase of Services (POS) streamlined invoicing

## Benefits of our solution

We offer a holistic approach to address the unique information management needs of your organization. Our initial consultation with your organization begins with a requirements assessment, gap analysis and work flow analysis session. We collaboratively document and streamline your business processes and recommend information management solutions. The following are the unique benefits of our solution.

### Integrates your current information tracking system with SACWIS (FSFN)

- Combines local CBC data with SACWIS (FSFN) data to improve quality and eliminate duplicate data entry

### A case-based data entry system

- Users can enter and view information at a case level or child level, providing maximum flexibility

### Mapping-enhanced home finder tool

- Provides placement workers an interactive map view of critical placement criteria
- Map layering ability to include: healthcare/POS provider locations, school district areas, child relatives and sibling placements
- Show licensed homes with bed availability based on demographic criteria

### Diversion / prevention module

- Supports documentation and transparency of efforts to improve reporting and performance analysis
- Ability to evaluate effectiveness of program through activity documentation
- Identifies activities that are most frequently performed to target focused improvements

### Integrated document management

- Module oriented attachment and viewing ability

### Powerful and interactive reporting

- EPIC gives access to your data model allowing you to build custom reports at no extra cost
- All data grids are exportable. Search parameters have extensive filters to enhance ad-hoc reporting capabilities

### Time saving POS reauthorization feature

- Ability to extend current authorizations while tracking request history under one POS number
- Reduces request duplication and displays continuity of care for more informed authorizations

### POS streamlined invoicing to increase accuracy

- Built in auditing of services authorized versus services provided
- Line item entry by provider and automated linking to POS authorization reduces data entry time

### Flexible technology delivery

- Deployed as an enterprise web application in your organization or delivered as a hosted solution through the Software as a Service (SaaS) model



## Here is what our customers are saying about our child welfare management solution

*"The IRIS development process has been groundbreaking in its application of workflow process mapping to our nonprofit business model. Even before the system was in production, we were able to make significant improvements in operational efficiency based on the workflow analyses."*

*"Now, we look forward to significant opportunities to bring added value to our end-users. We're not far from being able to geocode the locations of our foster caregivers to enable better decisions regarding placements of children entering foster care."*

